



# IMPACT Report <sup>20</sup>15

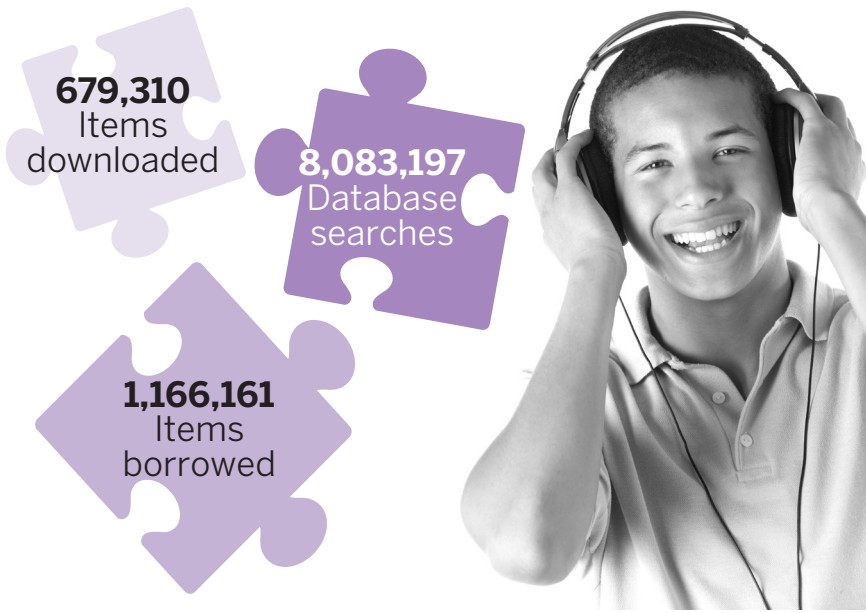


THE DAUPHIN COUNTY  
LIBRARY SYSTEM  
**LIBRARY**  
OPEN FOR DISCOVERY

**At The Library**, answering your questions and strengthening the community is what we do. Here are some of the key questions and answers you might have about library service in 2015.

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How many times did **The Library** connect people with the information they needed?



**679,310**  
Items  
downloaded

**8,083,197**  
Database  
searches

**1,166,161**  
Items  
borrowed

**Did you know** that in addition to books, magazines, eBooks and music CDs, you can borrow a Kill A Watt electricity usage monitor or a pedometer at **The Library?**

**And you can stream music and books as well!**

## How often did the public use **The Library's** free computers and internet services?

**151,094** Public Computer Sessions

**16,218** Wi-Fi Sessions

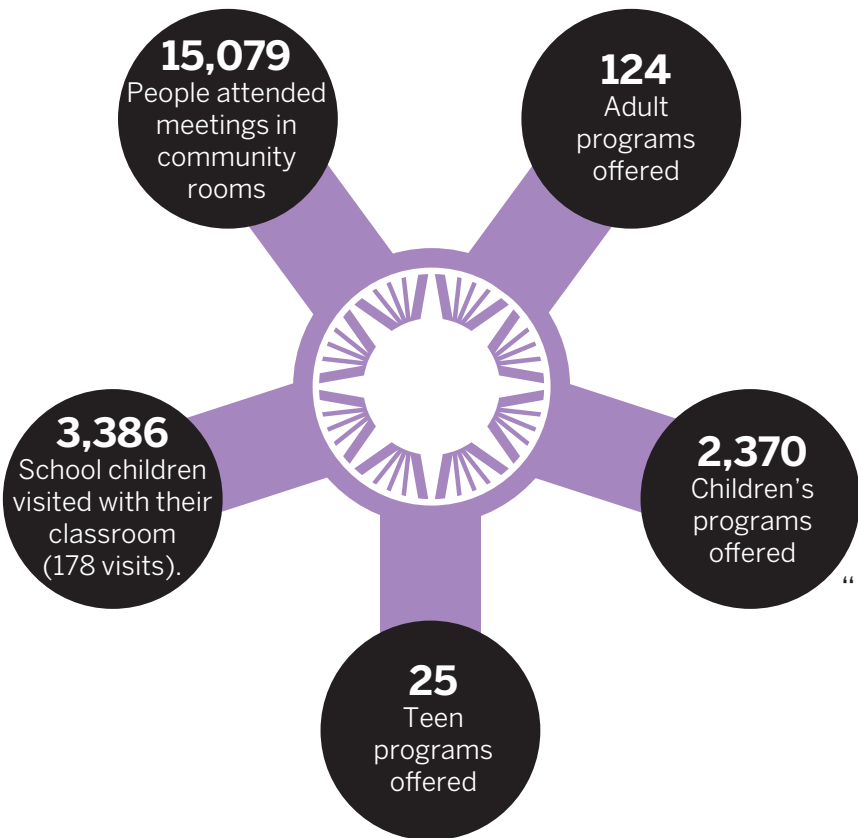
**108,976** Hours of Computer Use

There are 156 public access computers among the 8 libraries. People use these for everything from applying for jobs to setting up a social media account to stay in touch with their grandchildren.



Everyone needs access to information to support lifelong learning and in the digital age access to the Internet is key. But less than half of the households earning \$25,000 or less have internet access and only 69% of those earning \$50,000 or less do. **The Library** is often the only place these individuals can go to access the information they need. For example, 79% of job hunters in the last two years utilized online resources in their most recent search.

## How often did **The Library** serve as a connecting hub for our community?



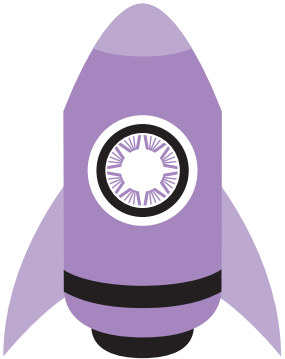
“...thank you for helping us at the last minute. Our campers really enjoyed the library program and craft you did with them! When we start planning Camp Smiles @ Grace for next year, we will be in touch with you.”  
~Camp Smiles



**The Library** is committed to giving all our community's children the best start possible. "From the time of conception to the first day of kindergarten, a person's brain development proceeds at a faster pace than it will at any other stage of life."

## How many preschool children were better prepared for school because of **The Library**?

- 22,278** Children and their adults at early learning programs
- 6,206** Children received a book to keep
- 27,190** Children reached through library outreach
- 176** Children read to a service dog as part of Paws 2 Read





## How often did our community members access **The Library**?

<b>690,404</b>	In-person visits
<b>735,023</b>	Visits online
<b>134,448</b>	People have a library card
<b>15,079</b>	Attended community meetings



## How often were library staff able to answer people's questions?

**95,739**

Reference Questions Answered

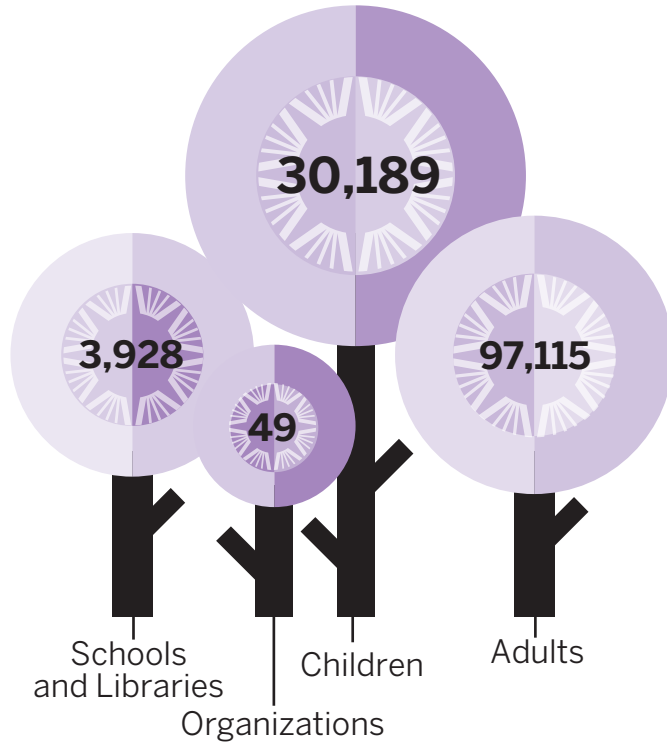
### Top reference Questions:

1. Language learning
2. Genealogy
3. History
4. Literature
5. Consumer Research—products
6. Local Government
7. Suggest a Book
8. Database Demos
9. Medical Resources





# Who has library cards in our community?



## How many children kept on learning over the summer?



Kids who  
read beat  
Summer  
Slide

**4,430** Children registered for the summer reading club  
**13,740** Children and adults attended summer programs

## How do volunteers help the community at **The Library?**

### Types of activities:

Shelf reading

Board service

Pulling holds for delivery

Guest reader at children's programs

Preparing kindergarten bags

Assisting public with computer questions

And more!

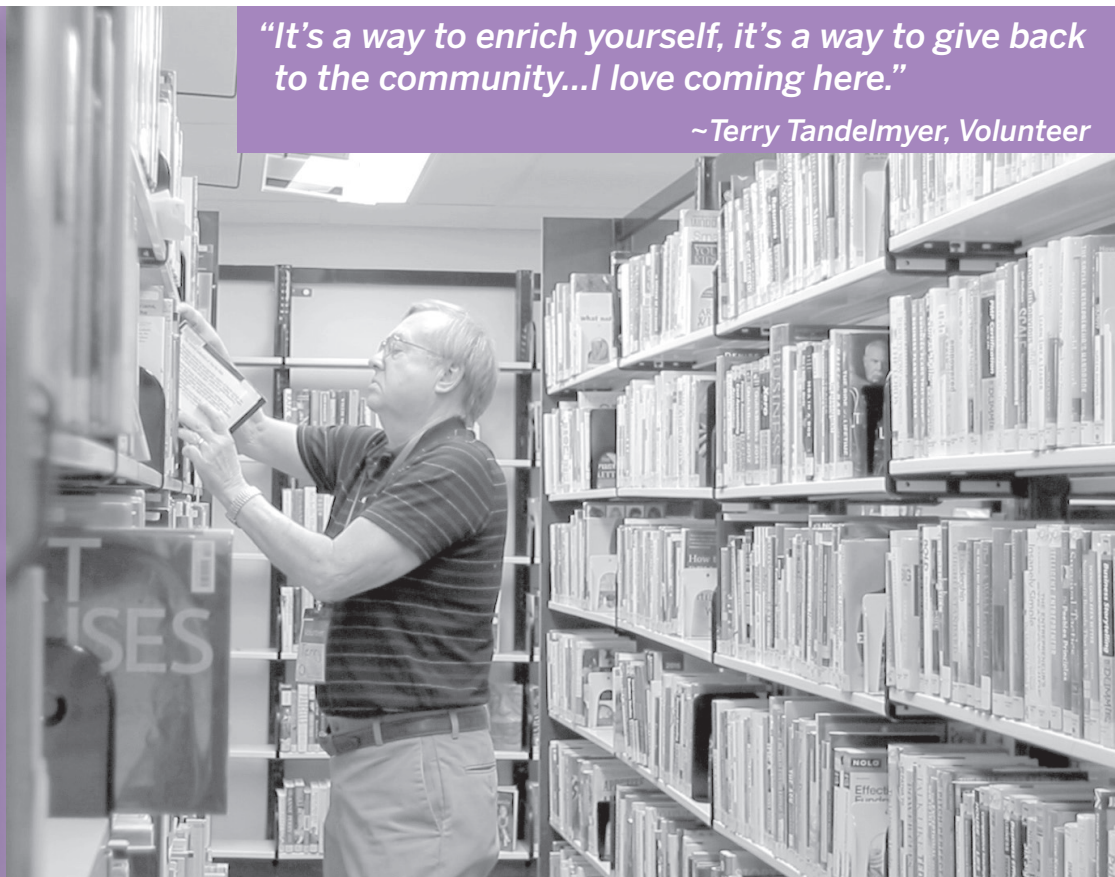


**8,778**

Volunteer hours  
of service

*"It's a way to enrich yourself, it's a way to give back to the community...I love coming here."*

*~Terry Tandelmyer, Volunteer*





Join us on social media.

Developed, designed and printed at **The Library**.  
For a full version of this report including endnotes and video, visit [dcls.org/2015impact](https://dcls.org/2015impact)



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[DCLS.ORG](https://dcls.org)

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